



New Homeless Resource Center

North Side Housing & Supportive Services

June 21, 2022

Introductions

- Peter Marchese, Board Chair
- Laura Michalski, Executive Director
- Duncan Ward, Director of Programs and Services
- Alberto P., previous client
- Maura McCauley, Deputy Commissioner, DFSS Representative
- Kimberly Howard, Director, DFSS Representative



Agenda

- Background & History
- Shelter at the Preston Bradley Center & Super 8 Motel
- New Homeless Resource Center
- Next Steps
- Questions



Recent Data

- Individuals experiencing homelessness are anticipated to increase 48% over the next 5 years*
- Chicago rents increased 15.6% in 2021 compared to only 0.2% nationally
- Average rent for a 1 bedroom in Chicago is \$1,950 per month
- 1 in 4 Chicagoans report their personal housing situation is unstable**
- Since COVID, demand for mental health services increased 52%

**Economic Roundtable Report*

***The Harris Poll, May 26, 2022*





WHO WE ARE

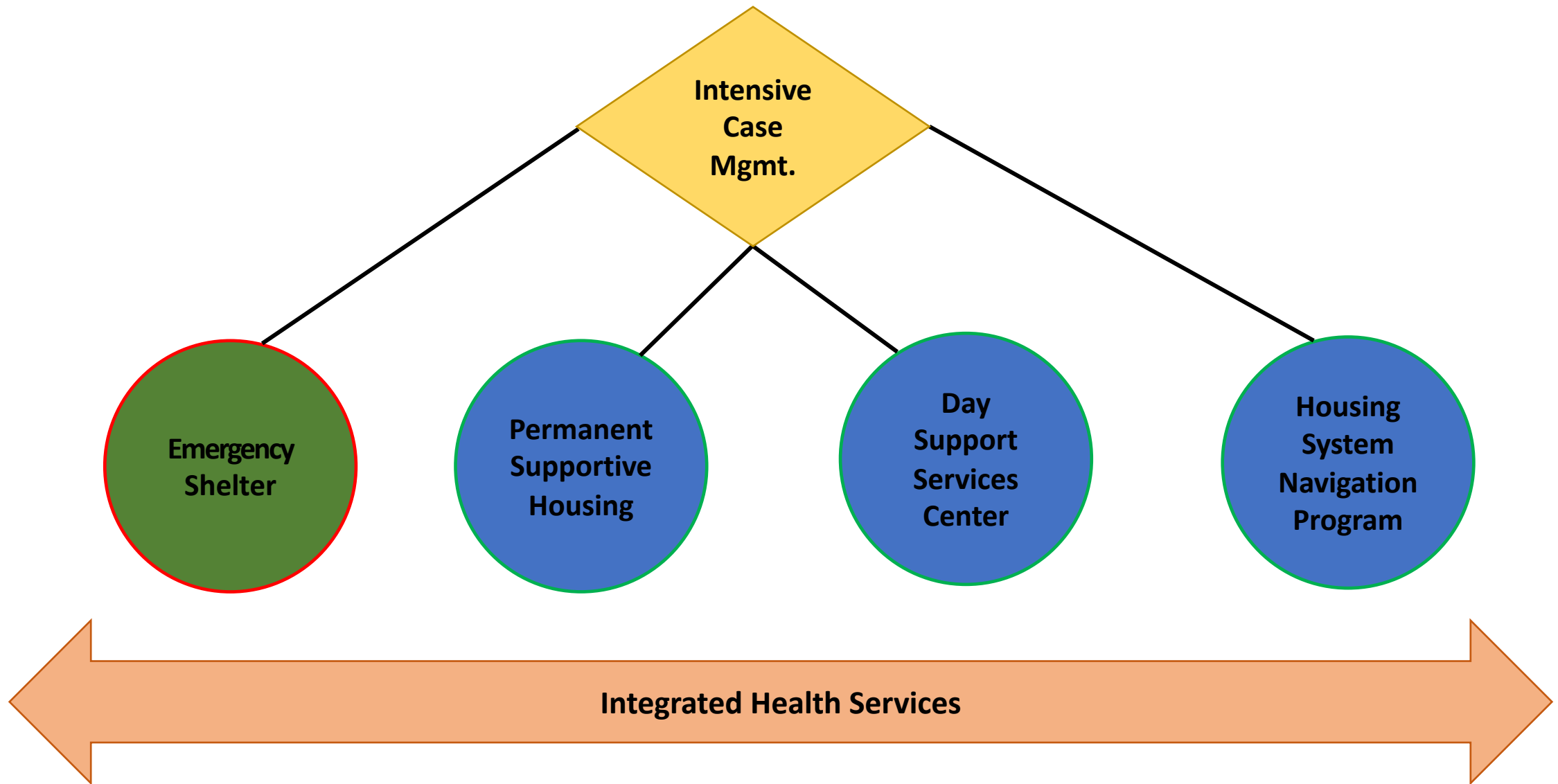
Our mission is to end homelessness in the lives of individuals by providing housing and comprehensive supportive services.

We also strive to eradicate the conditions that cause, contribute to and exacerbate homelessness.

History & Background

- Founded in 1983
- Lakeview Shelter in Lakeview from 1984 to 2011
- Preston Bradley Center, Uptown from 2011 to 2021
- Super 8 Motel, Rogers Park from 2021 to current
- Partnership with DFSS since mid 1990's
- Provided health care to clients since mid 1990's
- Started a permanent supportive housing program in the late 1990's

North Side Housing Programs





Monthly Income Upon Arrival

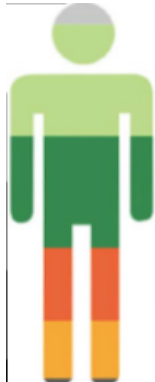


- 1% \$1,501 +
- 9% \$1,001 - \$1,500
- 15% \$505 - \$1,500
- 2% \$1 - \$500
- 73% No income

Our emergency shelter serves*:

- All single male
- 71% are African American
- 9% are Veterans
- 38% are persons with disabilities (physical and/or developmental)
- 31% have a self-reported mental health condition
- 11% have a self-reported substance use condition
- 29% have reported being a victim of violence

Age



- 65+ yrs. 11 %
- 55 – 64 yrs. 22%
- 45 – 54 yrs. 25%
- 35 – 44 yrs. 23%
- 25 – 34 yrs. 14%
- 18 -24 yrs. 5%



*Based on FY 2021 data



Preston Bradley Center

Our Program Model

- Use evidence-based solutions
- Housing First model: prioritizes providing housing
- Address basic needs
- Services are provided with trauma informed & harm reduction approach
- Comprehensive case management Part of the Chicago's Coordinated Entry System



Our Measures of Success



Average length of stay



% leaving to more stable housing (not shelter or street)



% leaving with increase income



% leaving with employment



Rate of return to shelter



Enrollment into housing and other supportive program



Meals served



% engaged in supportive services

FY 2022 Program Data & Measures of Success



Average length of stay:
under 80 days



40% leaving to more
stable housing (not
shelter or street)



45% leaving with
increase income



23% leaving employed
that were not
previously employed



Rate of return to
shelter: 3%



85% Completed a
comprehensive
assessment



44,400 Meals
served



35% engaged in
supportive services



POTENTIAL NEW HOMELESS RESOURCE SITE

Building Specifications

- 7464 North Clark Street
- Previously a medical clinic
- 9,750 Square feet
- Sale price \$926,000
- Vacant for over 2 years
- Currently zoning: large stores and retail store fronts



Why this location?

- Proximity to public transit
- Commercial area
- Proximity to other service providers
- Larger space to accommodate more needs of clients
- Need in this area
- Only one of two shelters on the north-side of the city



Vision for New Homeless Resource Center

- Homelessness should be rare, brief and non-recurring
- Comprehensive services (see next slide)
- Services available to non-overnight clients
- Be part of the community solution for individuals experiencing homelessness
- Non-congregate setting
- Communal meals



Services and Resources in New Homeless Resource Center

- 24/7 operations*
- Hygiene services (restrooms, showers, etc.)
- Clothing closet
- Laundry services
- Food services (3 meals a day)
- Secure storage space for clients
- Mail services
- Computer access
- Case management
- Job search assistance
- Housing application assistance
- Health & wellness services
- Transportation assistance
- Day support services
- Heating and cooling center
- Charging stations

*not all services will be 24/7

Safety Measures

- **General**

- Check in safety screening
- Set curfew hours
- No weapons allowed
- Controlled access
- De-escalation and trauma informed trained staff
- Staff supervision
- Crisis management rules

- **Crime**

- Lights and cameras outside the building
- Cameras and securing system inside building
- Participation at CAPS meeting and any community safety meetings

- **Substance Use**

- No drugs or alcohol on premise
- Connection to substance use programs
- Harm reduction model
- Narcan trained staff

- **Loitering**

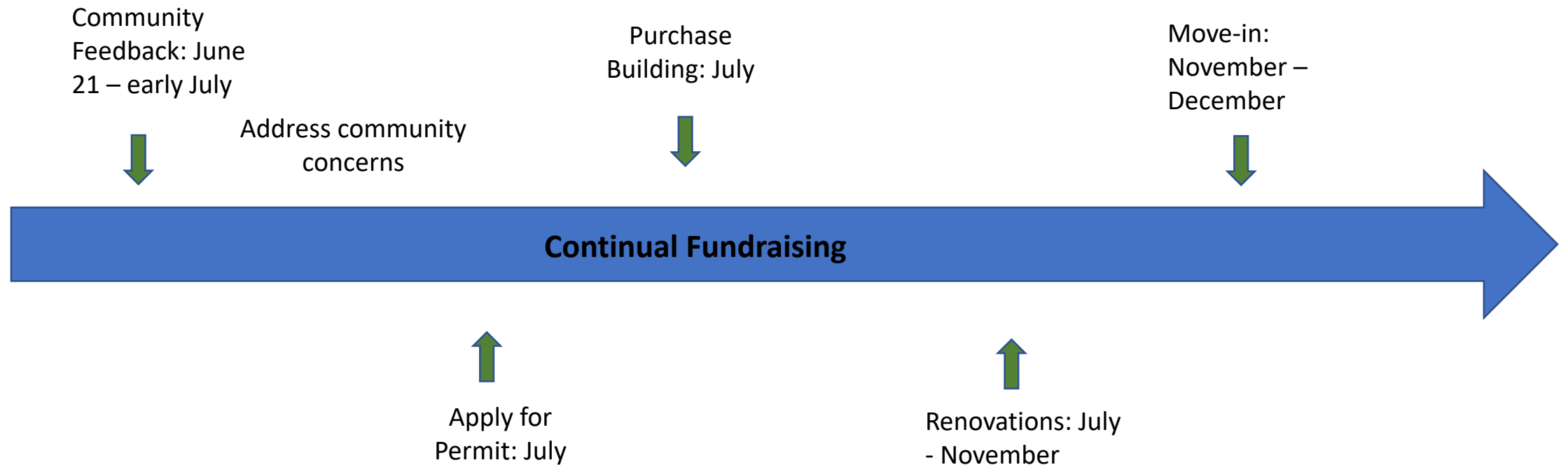
- No loitering around building permitted
- Periodic exterior patrol
- No trespassing signs
- Plant “hostile” vegetation or landscape
- Designated and controlled smoking spot

Community Engagement

- Participation in CAPS and other community groups
- Opportunities for volunteerism
- Open house and tours



Next Steps: Tentative Timeline





Questions & Comments